

## Travelling with pets

In the cabin:

Small pets may be carried in the cabin in a proper container, cage or waterproof bag (up to 8kg), upon payment of a fee. During the flight, containers can't be placed on the seats of the aircraft. The animal can't be removed from the container during the entire flight. **The animal shall travel in a seat by the window to its safety and comfort.**



Maximum Dimensions:  
55 (L) x 40 (W) x 20 cm (H)

In the cargo compartment:

Animals with a maximum of 45 kg are carried in a proper container in the pressurized cargo compartment.

For safety reasons, rodents must be carried in a rigid sealed container (system which prevents the accidental escape of the rodent). Pregnant females will not be accepted on board.

When booking, you must inform the type and breed of animal to be carried, the dimensions of the container and the total weight of both. The booking will be subject to a posterior confirmation.

Animal transportation in the cargo compartment is included in the passenger's baggage allowance. If the free baggage allowance is exceeded, the fee applicable to excess baggage will be charged at the airport.

The species listed below will not be accepted at SATA's check-in:

- Farm Animals (for example: sheep, pigs, rabbits, chickens, ducks, goats, pigeons, etc.);
- Reptiles (for example: snakes, iguanas, chameleons, etc.);
- Breeds classified as potentially dangerous (Fila Brasileiro, Dogo Argentino, Pit Bull Terrier, Rottweiler, American Staffordshire Terrier, Staffordshire Bull Terrier and Tosa Inu).

However, some of these animals, depending on the species, may be carried in the cargo compartment. If in doubt, contact our Cargo Service  
<https://www.azoresairlines.pt/en/information/contact-us>

**For relevant information on the transportation of animals, check the following electronic addresses**

To travel with your pet in our airline, please check our website  
<https://www.azoresairlines.pt/en/information/special-services/travelling-with-pets>

Keep in mind the information on the transport of brachycephalic breeds.

For specifics on physical and documentary requirements  
<http://www.dgv.min-agricultura.pt>

IATA - Live Animal Regulation  
<http://www.iata.org/whatwedo/cargo/live-animals/pets/Pages/index.aspx>

<http://www.iata.org/whatwedo/cargo/live-animals/Documents/pet-container-requirements.pdf>

[www.azoresairlines.pt](http://www.azoresairlines.pt)

# I'm also going to travel!

Check here some information about travelling with your pet in our airline.

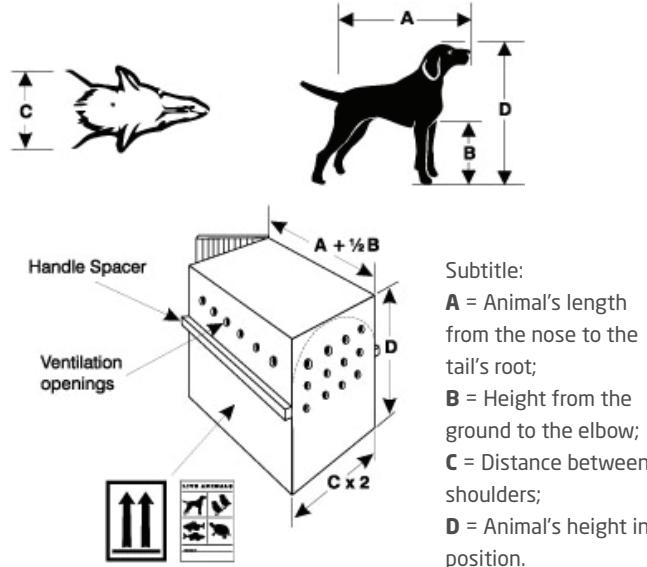


**The purpose of complying with IATA's requirements, in particular with the LIVE ANIMAL REGULATION, is to ensure that all animals are safely and humanely transported**

For my safety and well-being, I must be carried in a suitable container because I need room to turn, lie down comfortably and get up in case I need to stretch my legs. It has to be a solid and rigid container with a door equipped with a fully secure locking system that prevents me from escaping, in case I get a bit nervous. It's very important that I'm safely inside. A blanket or an absorbent material on the bottom of my container would also be very good, in case I neglect myself. Because I will be resting in SATA's cargo compartment, my container has to have a proper ventilation at least on three areas, including the door, to a proper air circulation.

So that my owner knows the exact size of my container, I need to be measured from my nose to the root of my tail and from the ground to the elbow. My owner should also measure the distance between my shoulders and my height in position.

If I am of a **Brachycephalic** breed, I need an extra 10% of space compared to what is shown below.



The container's length must be equal to:

- A + 1/2 B on domestic flights and A + B on international flights.

- The width of the container must be equal to C x 2 on domestic flights and (C + 3 cm) x 2 on international flights.

- The height (flat or rounded top) must be equal to D on domestic flights and D + 7 cm on international flights.

Yeah! I will need the top of my container to be properly secured with lock pins or screws to prevent its removal or accidental opening. I'll also need handles and side bars so that SATA's employees can handle my container without compromising my safety.

To travel with SATA, I need my owner to book my space and wait for a confirmation.

I'll have to visit the vet to see if I gather all the physical and sanitary conditions for accomplishing my trip and also to ensure that my doctor tells my owner which documents I should bring. These documents may vary depending on our destination.

**Domestic Flights (between Mainland Portugal and the Islands) - Dogs over 3 months:**

- Health bulletin or the pet's passport with a valid vaccination against rabies;
- Electronic identification by micro chipping or legible tattoo.

**Other domestic animals:**

- A valid health bulletin or a veterinary health certificate stating that the animal is in good health and fit to travel to the final destination.

**Dogs, cats and other animals between 8 and 12 weeks:**

- Health certificate issued by a veterinarian authorized by the competent authority stating that the animal has all health conditions and is fit to travel to the final destination, and containing the identification of the owner

and the animal, the motive and the period during which the suspension of vaccination is expected to continue, when applicable.

**Flights from Portugal to the European Union**

**Dogs, cats and ferrets:**

- Pet's passport with a valid vaccination against rabies
- Electronic identification by micro chipping or legible tattoo.

**Other domestic animals:**

- Health certificate issued by a veterinarian authorized by the competent authority stating that the animal has all health conditions and is fit to travel to the final destination, issued within 5 days before the scheduled departure date.

**Flights between other Countries outside the European Union and Portugal - Cats and dogs over 3 months:**

- Electronic identification by micro chipping or legible tattoo;
- Pet passport with a valid vaccination against rabies;
- The result of the blood test (antibody titration), when coming from a country with a rabies risk;
- Veterinary certificate (available at [www.sata.pt](http://www.sata.pt)), when applicable.

Other animals: Authorization from the DGAV (Portuguese National Authority for Animal Health) validating the required health conditions for the transportation of the specie.

And now I'm going to take a bath and get ready to go to the airport!

