

**TEMPORARY EXEMPTION REQUEST FOR PASSENGERS DUE TO ESSENTIAL MEDICAL SERVICES OR TREATMENT**

**A. Instructions for Passengers**

The person requesting a temporary exemption must submit a completed copy of this form in its entirety to the carrier/operator. All pages must be reviewed and completed by the person to be exempted and/or the requester, as well as by the required medical doctor or nurse practitioner.

This exemption form must be completed in full and submitted to the carrier/operator for approval prior to departure in accordance with the operator's requirements (up to 2 weeks in advance). Passengers may also be asked to provide the completed exemption form any time Proof of Vaccination is required (e.g. at time of booking, at check-in, before boarding, etc.). Please consult specific carrier/operator instructions when booking your travel. Carriers/Operators will approve exemptions at their sole discretion.

In addition to any other accommodation measures that could be required by the carrier/operator, passengers with an approved temporary exemption will also need to present to the carrier/operator results of:

- a COVID-19 molecular test taken:
  - Within 72 hours of the passenger's scheduled departure time, where the result is negative, or
  - At least 10 days before but not more than 180 days prior to the passengers' scheduled departure time (traveler eligible to travel on day 11), where the result is positive.

or

- a professional administered or observed antigen test taken:
  - No more than 1 calendar day before the passengers' scheduled departure time, where the result is negative.

**B. Person To Be Exempted**

*Please provide the following concerning the person for which a temporary exemption is requested:*

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Civic Address: \_\_\_\_\_

Has a previous temporary exemption request been made for this person? \_\_\_\_\_ (yes/no)

If yes, please provide details (date, name of carrier/operator)

\_\_\_\_\_

Was the temporary exemption approved? \_\_\_\_\_ (yes/no)

**C. Requester's Information**

*If the requester is different than the person to be exempted, please complete the following:*

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Civic Address: \_\_\_\_\_

**D. Travel Information**

*Please provide the following travel details for the person for which a temporary exemption is requested:*

Date of Departure: \_\_\_\_\_ Departure City/Airport \_\_\_\_\_

Destination: \_\_\_\_\_

Travel code (flight number) \_\_\_\_\_

**E. Confirmation by Canadian Medical Doctor  
Or Nurse Practitioner**

I, \_\_\_\_\_ (full name of medical doctor or nurse practitioner), hereby confirm that the person to be exempted above is travelling for the purpose of obtaining essential medical services or treatment, as briefly described.

Date(s) of appointment for which travel is required \_\_\_\_\_

Name and civic address of medical facility: \_\_\_\_\_

Does this passenger require an escort/companion traveller?  Yes  No

Name of escort/companion traveller \_\_\_\_\_

Signature: \_\_\_\_\_ Full Name: \_\_\_\_\_

Date: \_\_\_\_\_ Civic Address: \_\_\_\_\_

Provincial/Territorial Certificate/License Number: \_\_\_\_\_

**F. Requester's Attestation**

*The following is to be completed by or on behalf of the person requesting a temporary exemption:*

I hereby certify that I am/or the person for which a request is made to travel for the purposes of obtaining essential medical services or treatment:

Signature: \_\_\_\_\_ Full Name: \_\_\_\_\_

Date: \_\_\_\_\_ Civic Address: \_\_\_\_\_

**G. Acknowledgement - False Or Misleading Information**

I acknowledge that it is an offence under section 366 of the [Criminal Code](#) to make a false document, knowing it to be false.

As per the applicable Transport Canada Order, a person who provides information to a carrier/operator that is known to be false or misleading may also be subject to an administrative monetary penalty or other enforcement action, including prosecution.

**H. Personal Information**

Your privacy is important. Personal information you provide in this form will be used for the purposes of determining the qualification of the person identified on this form for temporary exemption from the requirements of the applicable Transport Canada Order. Please note that the Carrier/Operator is subject to applicable privacy legislation with respect to the handling of your personal information. The personal information in this form may be provided to and used by Transport Canada for the purpose of audit and enforcement. The Minister of Transport may collect this personal information pursuant to the applicable legislation, under the Aeronautics Act, Railway Safety Act or Canada Shipping Act, 2001.

In the event that any personal information is provided to Transport Canada, it will only be used and disclosed by Transport Canada in accordance with the Privacy Act and its regulations. The personal information collected, as well as its use, disclosure and retention is described in the personal information bank numbered TC PPU 015, for civil aviation, and other applicable personal information banks ("PIB") for other modes of transportation, which are currently being developed and/or modified, and will be published on Transport Canada's Info Source page (<https://tc.canada.ca/en/info-source>). In the interim, please visit the following website for more information: [COVID-19 information for travellers within Canada](#). Under the provisions of the Privacy Act, individuals have the right of access to, correction of and protection of their personal information. Instructions for obtaining personal information are provided in Info Source, a copy of which is available in major public and academic libraries or online at <http://www.infosource.gc.ca>.

Individuals who wish to exercise their right to complaint under the Privacy Act about the handling of their personal information may do so by filing a complaint with the Office of the Privacy Commissioner. For information on how the Carrier/Operator processes your personal information, please visit <https://www.azoresairlines.pt/en/privacy>.

**I. Exemption Authority Statement**

Please note that any temporary exemption granted in accordance with the applicable Transport Canada Order is only for the purposes of travel within or out of Canada. Any traveller entering Canada by any mode is still subject to all border entry requirements including quarantine requirements imposed under the Quarantine Act.